TernaMhavidyalaya (Arts, Science and Commerce), Osmanbaad
National Assessment and Accreditation Council (NAAC)
Analysis of Students Satisfaction Survey - Academic Year 2020-21

1. How much of the syllabus was covered in the class?

Indicators	Students Response
4-85 to 100%	82.50% students are agree
3-70to 84%	7.5% Students are agree
2-55 to 69%	7.50% students are agree
1-30 to 54%	2.50% students are agree
0- Below 30%	No Student is agree

2. How well did the teachers prepare for the classes?

Indicators	Students Response
4- Thoroughly	52.50% students are agree
3- Satisfactorily	47.50% Students are agree
2- Poorly	No Student is agree
1- Indifferently	No Student is agree
0- Won't teach at all	No Student is agree

3. How well were the teachers able to communicate?

Indicators	Students Response
4- Always Effective	82.50% students are agree
3-Sometimes effective	10.00% Students are agree
2-Just satisfactorily	02.50% Students are agree
1-Generally ineffective	02.50% Students are agree
0-Very poor communication	No Student is agree

4. The teacher's approach to teaching can be described as

Indicators	Students Response
4- Excellent	60% students are agree
3-Very Good	30% Students are agree
2- Good	5% Students are agree
1-Fair	5% Students are agree
0-Poor	No Student is agree

5. Fairness of the internal evaluation process by the teachers.

Indicators	Students Response
4- Always fair	82.5% students are agree
3-Usually fair	10% Students are agree
2-Sometime fair	2.5% Students are agree
1- Usually unfair	No Student is agree
0- Unfair	5% Students are agree

6. Was your performance in assignments discussed with you?

Indicators	Students Response
4- Every time	65% students are agree
3-Usually	30% Students are agree
2-Occasionally	2.5% Students are agree
1- Rarely	2.5% Students are agree
0- Never	No Student is agree

7. The istitutr takes active interest in promoting internship, student exchange and field visit opportunities for students.

Indicators	Students Response
4- Regularly	60% students are agree
3-Often	12.50% Students are agree
2-Sometimes	27.50% Students are agree
1- Rarely	No Student is agree
0- Never	No Student is agree

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Indicators	Students Response
4- Significantly	47.50% students are agree
3-Very well	45% Students are agree
2-Moderatly	No Student is agree
1- Marginally	7.5% Students are agree
0- Not at all	No Student is agree

9. The institution provides multiple opportunities to learn and grow.

Indicators	Students Response
4- Strongly agree	55% students are agree
3-Agree	40% Students are agree
2-Neutral	2.5% Students are agree
1- Disagree	2.5% Students are agree
0- Strongly disagree	No Student is agree

10. Teacher inform you about your expected competencies, course outcomes and programme outcomes.

Indicators	Students Response
4- Every Time	82.5% students are agree
3-Usaually	10% Students are agree
2- Occasionally	2.50% Students are agree
1- Rarely	5% Students are agree
0- Never	No Student is agree

11. Your mentor does a necessary follow-up with an assigned task to you.

Indicators	Students Response
4- Every Time	55% students are agree
3-Usaually	35% Students are agree
2- Occasionally	7.5% Students are agree
1- Rarely	2.5% Students are agree
0- I don't have a mentor	No Student is agree

12. The teachers illustrate the concepts through examples and applications.

Indicators	Students Response
4- Every Time	70% students are agree
3-Usaually	22.5% Students are agree
2- Occasionally	5% Students are agree
1- Rarely	2.50 % Students are agree
0- Never	No Student is agree

13. The teachers identify your strength and encourage you with providing right level of challenges.

Indicators	Students Response
4- Fully	67.5% students are agree
3-Reasonably	22.5% Students are agree
2- Partially	7.5% Students are agree
1- Slightly	No Student is agree
0- Unable to	2.5% Students are agree

14. Teachers are able to identify your weakness and help you to overcome them.

Indicators	Students Response
4- Every Time	67.5% students are agree
3-Usaually	20% Students are agree
2- Occasionally	5% Students are agree
1- Rarely	No Student is agree
0- Never	7.5% Students are agree

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

Indicators	Students Response
4- Strongly agree	47.5% students are agree
3-Agree	37.50% Students are agree
2-Neutral	7.50% Students are agree
1- Disagree	No Student is agree
0- Strongly disagree	7.50% Students are agree

16. The institute / teachers use student centric methods such as experimental learning, participative learning and problem solving methodologies for enhancing learning.

Indicators	Students Response
4- To a great extent	37.5% students are agree
3-Moderate	52.5% Students are agree
2-Some what	5 % Students are agree
1- Very little	5 % Students are agree
0- Not at all	No Student is agree

17. Teachers encourage you to participate in extracurricular activities.

Indicators	Students Response
4- Strongly agree	72.5% students are agree
3-Agree	22.5% Students are agree
2-Neutral	5% Students are agree
1- Disagree	No Student is agree
0- Strongly disagree	No Student is agree

18. Efforts are made by the institute / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

Indicators	Students Response
4- To a great extent	62.5% students are agree
3-Moderate	27.50% Students are agree
2-Some what	5% Students are agree
1- Very little	5% Students are agree
0- Not at all	No Student is agree

19. What percentage of teachers use ICT tools such as LCD projectors, Multimedia etc. while teaching.

Indicators	Students Response
4-Above 90%	55% students are agree
3-70to 89%	32.5% Students are agree
2-50 to 69%	10% students are agree
1-30 to 49%	No Student is agree
0- Below 29%	2.5% Students are agree

20. The overall quality of teaching learning process in your institute is very good.

Indicators	Students Response
4- Strongly agree	70% students are agree
3-Agree	25% Students are agree
2-Neutral	5% Students are agree
1- Disagree	No Student is agree
0- Strongly disagree	No Student is agree

21. Give three observation / suggestions to improve the overall teaching learning experience in your institution.

Following suggestion has given by student.

1. Improvement of digital classroom.
2. Organise practical oriented workshop
3. Students should be encourage to use digital library.

PRINCIPAL
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National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

     a) Yes ☐   b) No ☐

B) Age: C) College Name:

D) Gender: a) Female ☐ b) Male   ☐   c) Transgender ☐

E) What degree program are you pursuing now?

     a) Bachelor's ☐   b) Master's ☐   c) MPhil ☐

     d) Doctorate ☐   e) Other (   )

F) What subject area are you currently pursuing?

     a) Arts ☐   b) Commerce ☐   c) Science ☐

     d) Professional ☐   e) Other: (   )

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
    4 – 85 to 100%
    3 – 70 to 84%
    2 – 55 to 69%
    1– 30 to 54%
    0 –Below 30%

2. How well did the teachers prepare for the classes?
    4 –Thoroughly
    3 – Satisfactorily
    2 – Poorly
    1 – Indifferently
    0 – Won't teach at all

3. How well were the teachers able to communicate?
    4 – Always effective
    3 – Sometimes effective
    2 – Just satisfactorily
    1– Generally ineffective
    0– Very poor communication

4. The teacher's approach to teaching can best be described as
    4– Excellent
    3 – Very good
    2 – Good
    1 – Fair
    0– Poor

5. Fairness of the internal evaluation process by the teachers.
   4 – Always fair
   3 – Usually fair
   2 – Sometimes unfair
   1 – Usually unfair
   0 – Unfair

6. Was your performance in assignments discussed with you?
   4 – Every time
   3 – Usually
   2 – Occasionally/Sometimes
   1 – Rarely
   0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
   4 – Regularly
   3 – Often
   2 – Sometimes
   1 – Rarely
   0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
   4 – Significantly
   3 – Very well
   2 – Moderately
   1 – Marginally
   0 – Not at all

9. The institution provides multiple opportunities to learn and grow.
   4 – Strongly agree
   3 – Agree
   2 – Neutral
   1 – Disagree
   0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

       4 – Every time
       3 – Usually
       2 – Occasionally/Sometimes
       1 – Rarely
       0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

       4 – Every time
       3 – Usually
       2 – Occasionally/Sometimes
       1 – Rarely
       0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

       4 – Every time
       3 – Usually
       2 – Occasionally/Sometimes
       1 – Rarely
       0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

       4 – Fully
       3 – Reasonably
       2 – Partially
       1 – Slightly
       0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

       4 – Every time
       3 – Usually
       2 – Occasionally/Sometimes
       1 – Rarely
       0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

       4 – Strongly agree

       3 – Agree

       2 – Neutral

       1 – Disagree

       0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

       4 – To a great extent

       3 – Moderate

       2 – Some what

       1 – Very little

       0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

       4 – Strongly agree

       3 – Agree

       2 – Neutral

       1 – Disagree

       0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

       4 – To a great extent

       3 – Moderate

       2 – Some what

       1 – Very little

       0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

       4 – Above 90%

       3 – 70 – 89%

       2 – 50 – 69%

       1 – 30 – 49%

       0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

  4 – Strongly agree
  3 – Agree
  2 – Neutral
  1 – Disagree
  0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

  a)

  b)

  c)